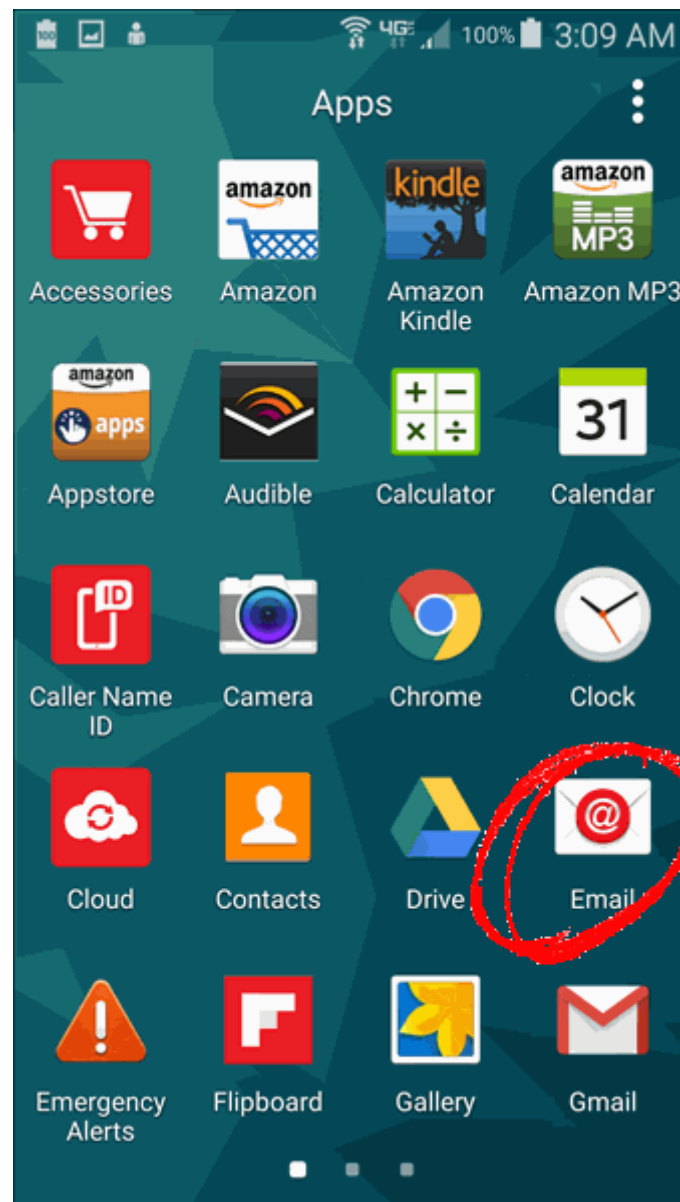


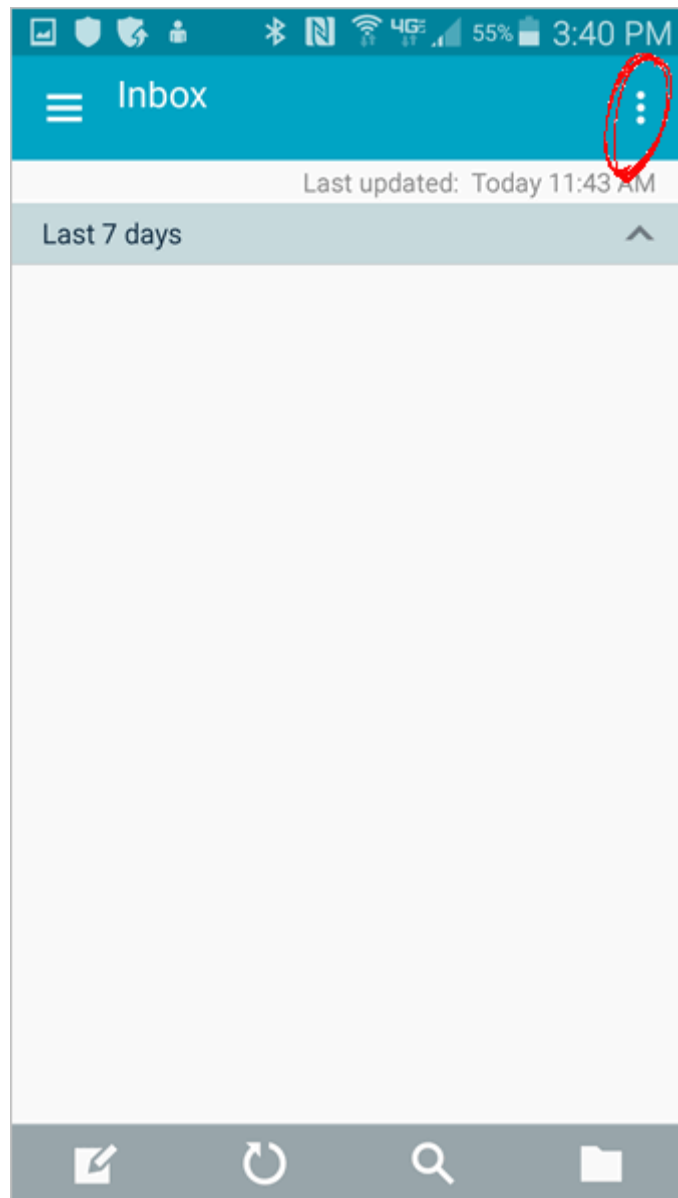
# Plesk Mail setup for Android

This step by step guide will show you how to add your Plesk Mail accounts to your Android Smart Phone.

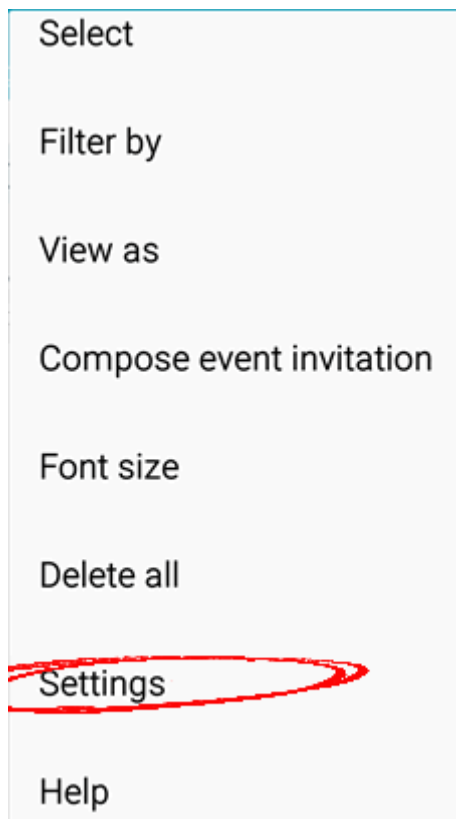
From the “**Apps**” screen, tap the “**Email**” icon.



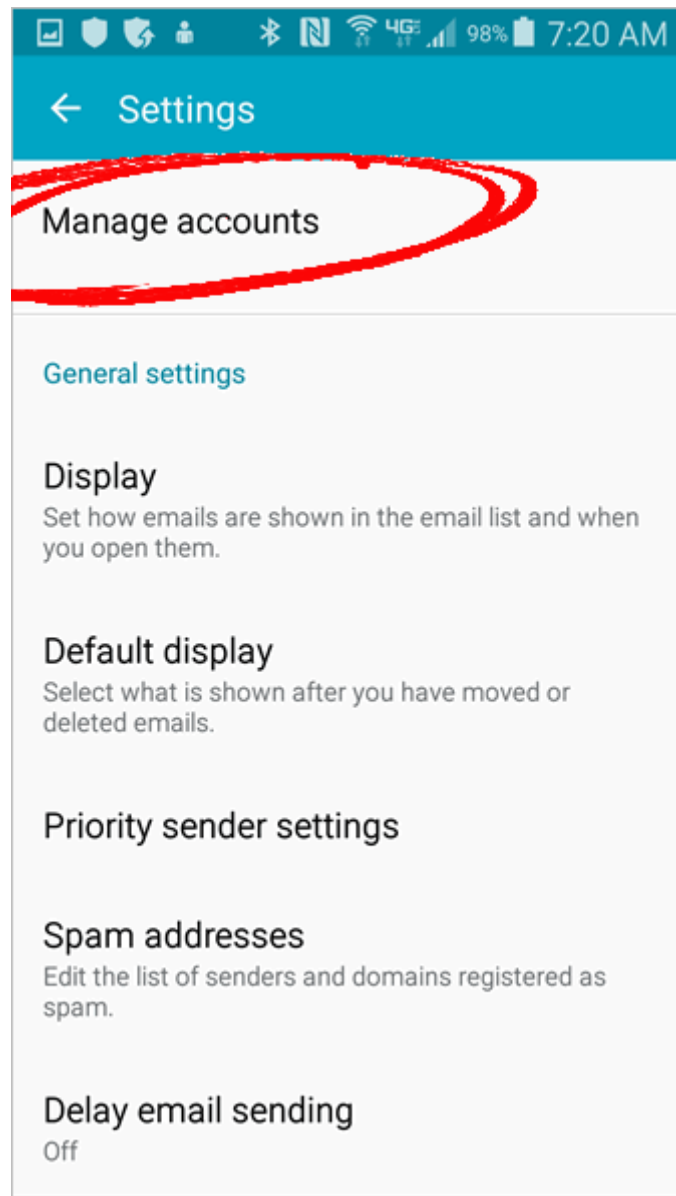
From here tap the little three dots in top right hand corner to bring up a menu.



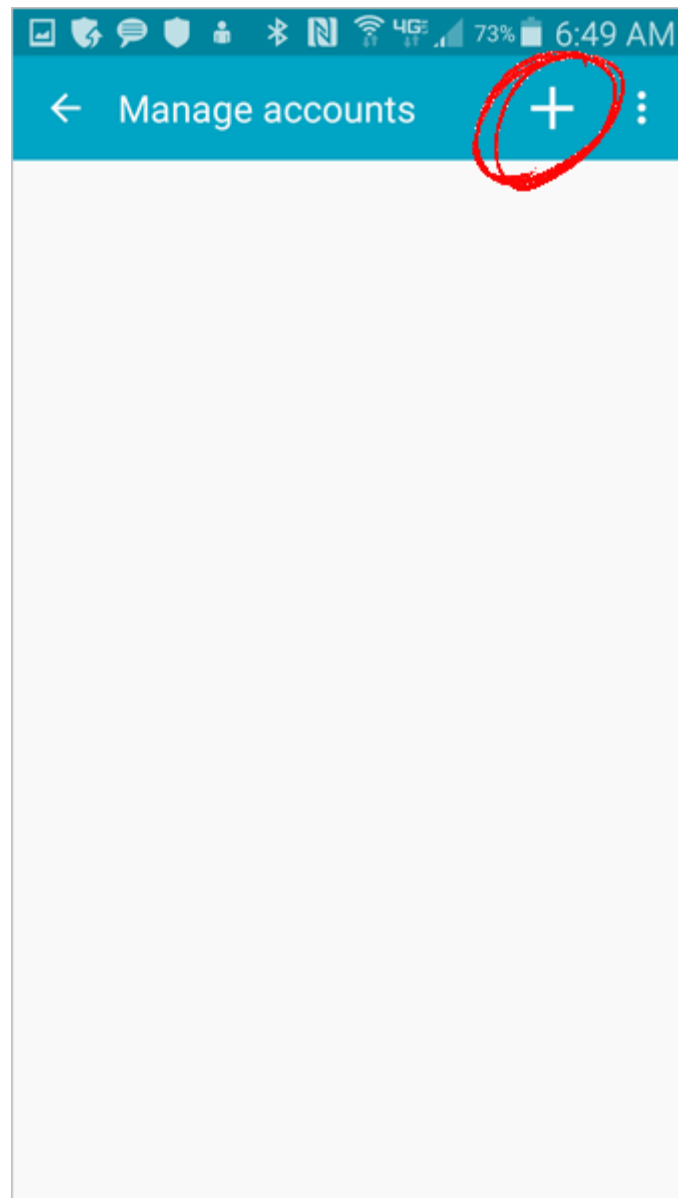
From this menu select “**Settings**”.



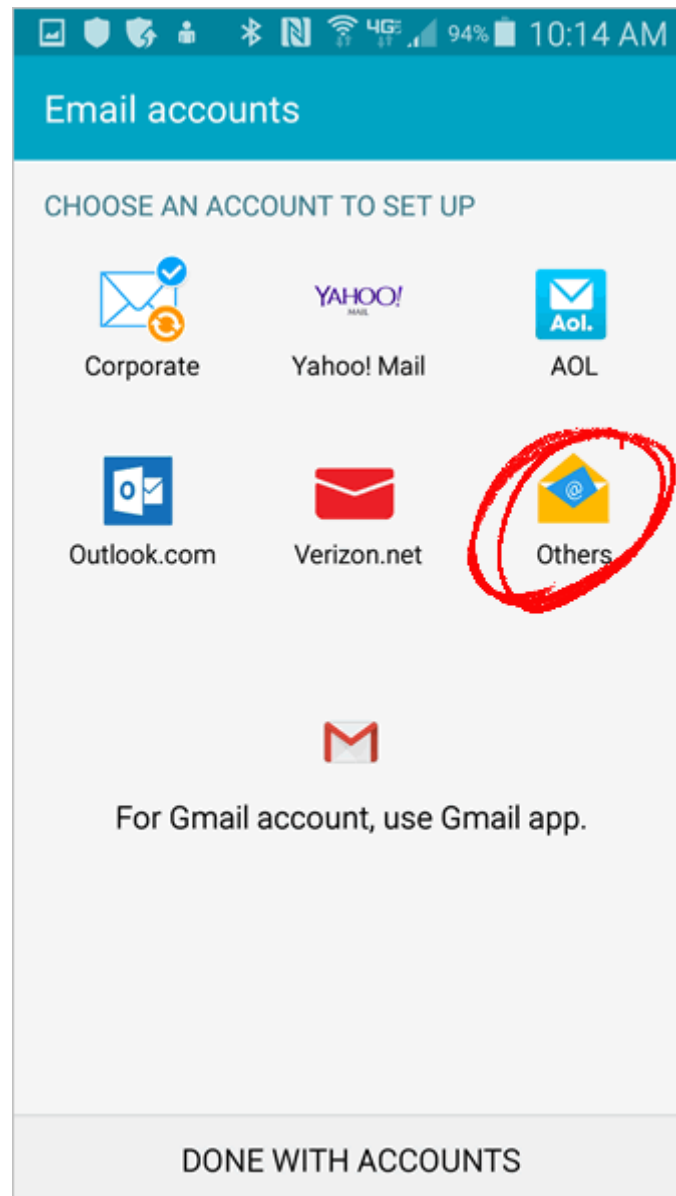
Select “**Manage accounts**”.



Tap the “+” (Plus Symbol) to add a new account



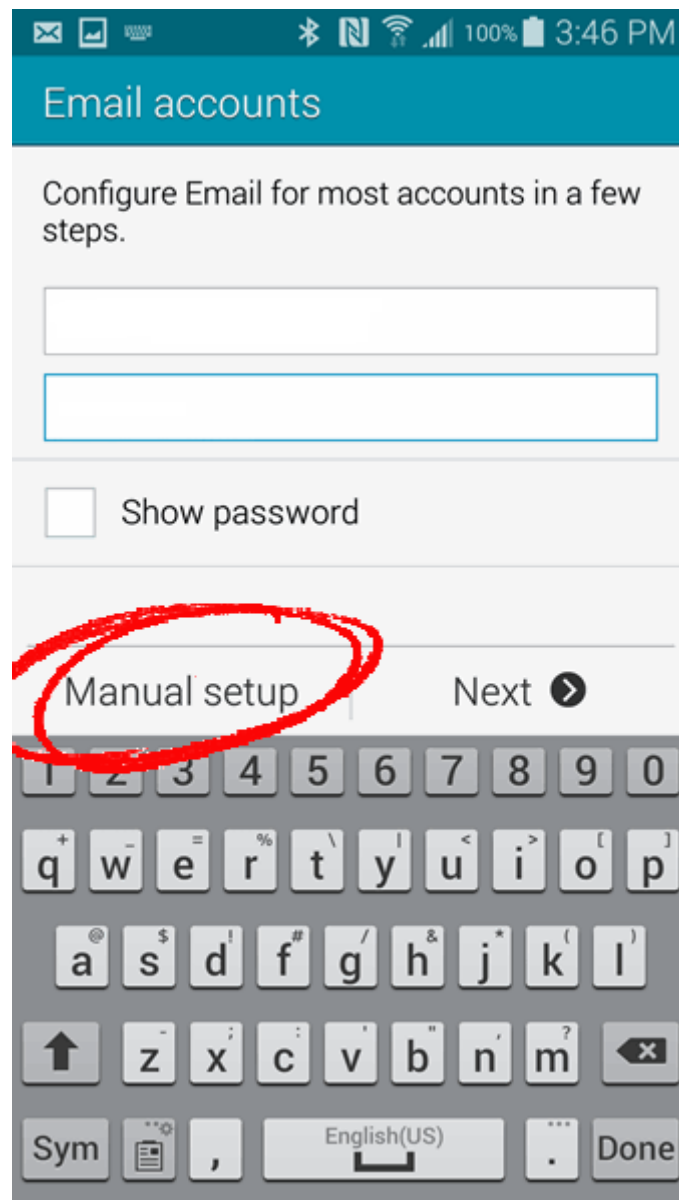
Select **“Others”**.



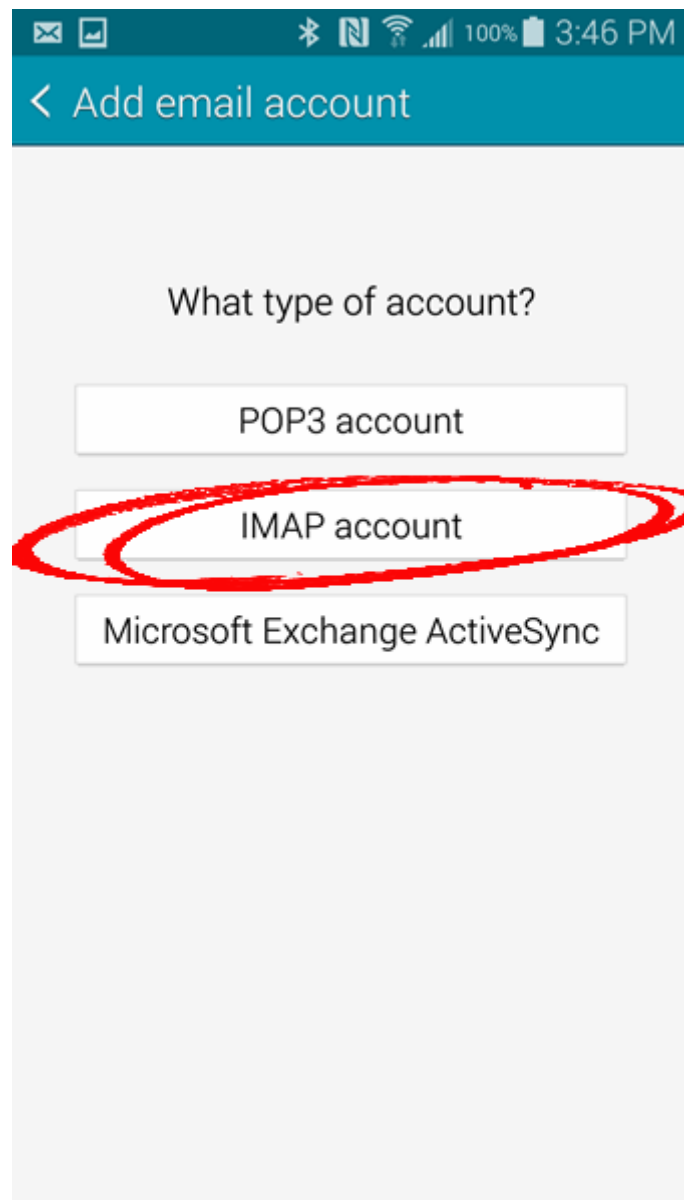
Enter your account information.

Here you will need your full email address and password.

After all information, has been entered tap “**Manual setup**”.



Choose the proper account type. (We recommend IMAP for all devices).



Provide your incoming server settings. Then select **“Next”**.

Email address – user@domain.com

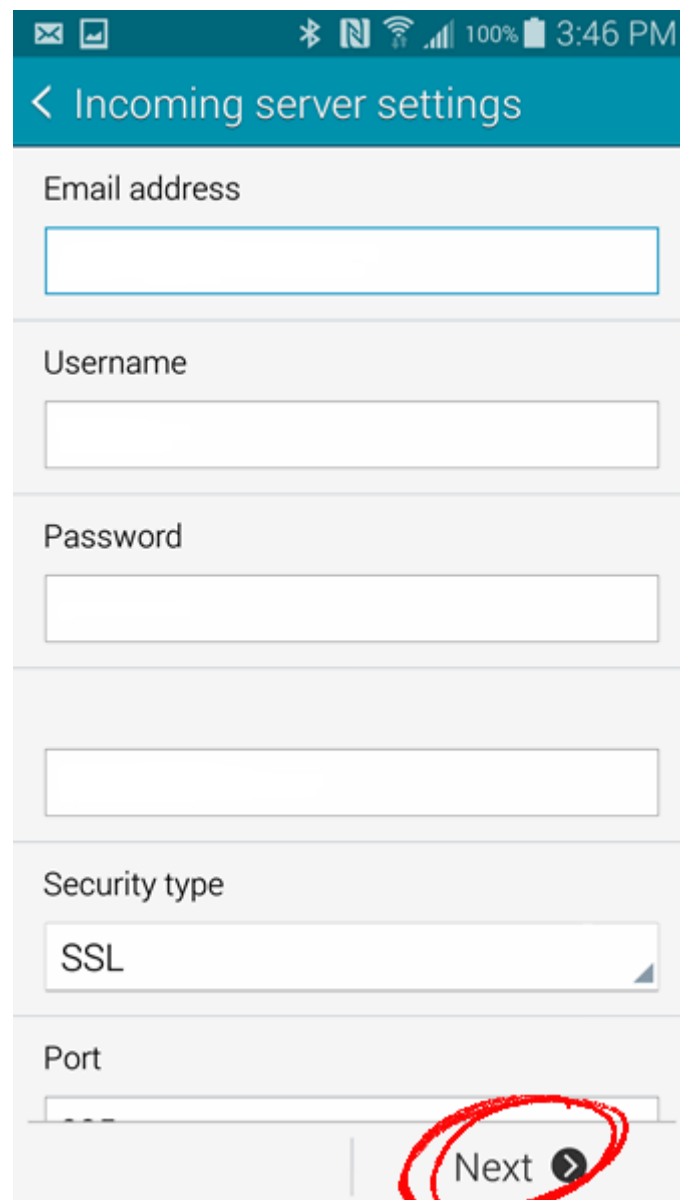
Username – user@domain.com

Password – your mail password



Incoming mail server - mail.yourwebsite.com or cloud.yourwebsite.com or webmail.yourwebsite.com (please try the address on your pc and see if it loads the web panel)

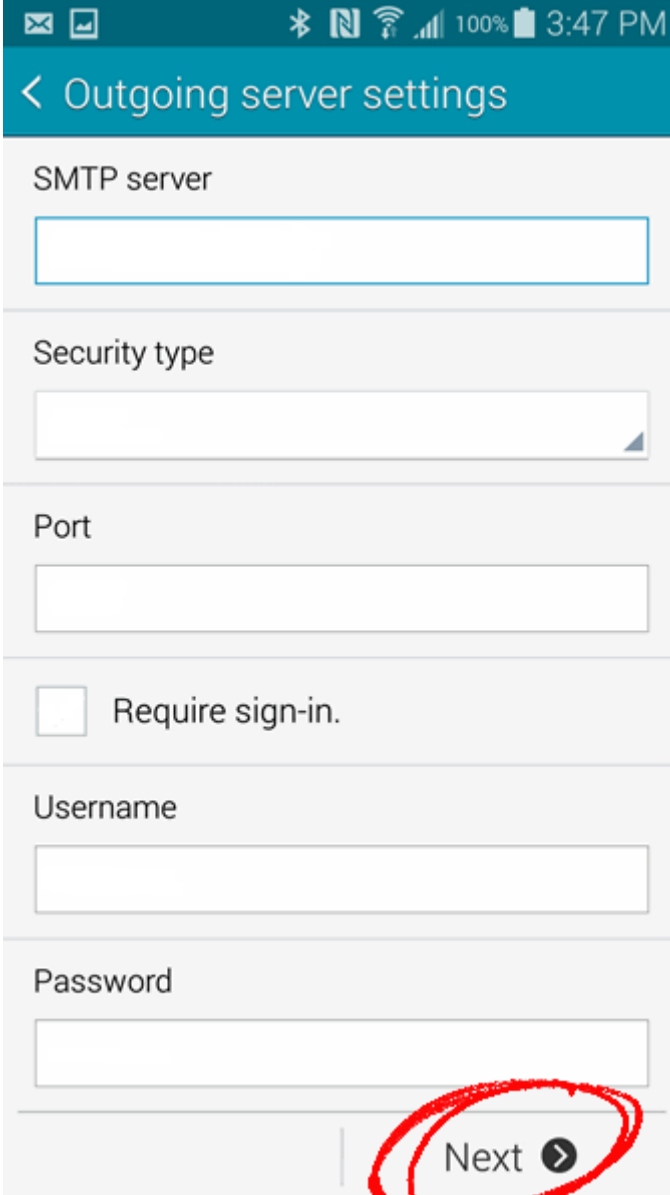
Please note, depending on how you are setting up your account on the cloud will determine if you should enable SSL or not. We recommend using the SSL set up instructions provided on your cloud.



The screenshot shows an Android phone screen with the status bar at the top displaying icons for email, calendar, Bluetooth, NFC, Wi-Fi, cellular signal, 100% battery, and the time 3:46 PM. Below the status bar is a teal header with a back arrow and the text 'Incoming server settings'. The form consists of several sections: 'Email address' with a text input field; 'Username' with a text input field; 'Password' with a text input field; an empty text input field; 'Security type' with a dropdown menu showing 'SSL'; and 'Port' with a text input field. At the bottom right, there is a 'Next' button with a right-pointing arrow, which is circled in red.

Provide the outgoing mail server information. Select “**Next**”.

Outgoing mailserver – mail.yourwebsite.com or cloud.yourwebsite.com or  
webmail.yourwebsite.com



Outgoing server settings

SMTP server

Security type

Port

☐ Require sign-in.

Username

Password

Next ➤

Select your sync schedule and how often you want to receive notifications.  
Select **“Next”**.

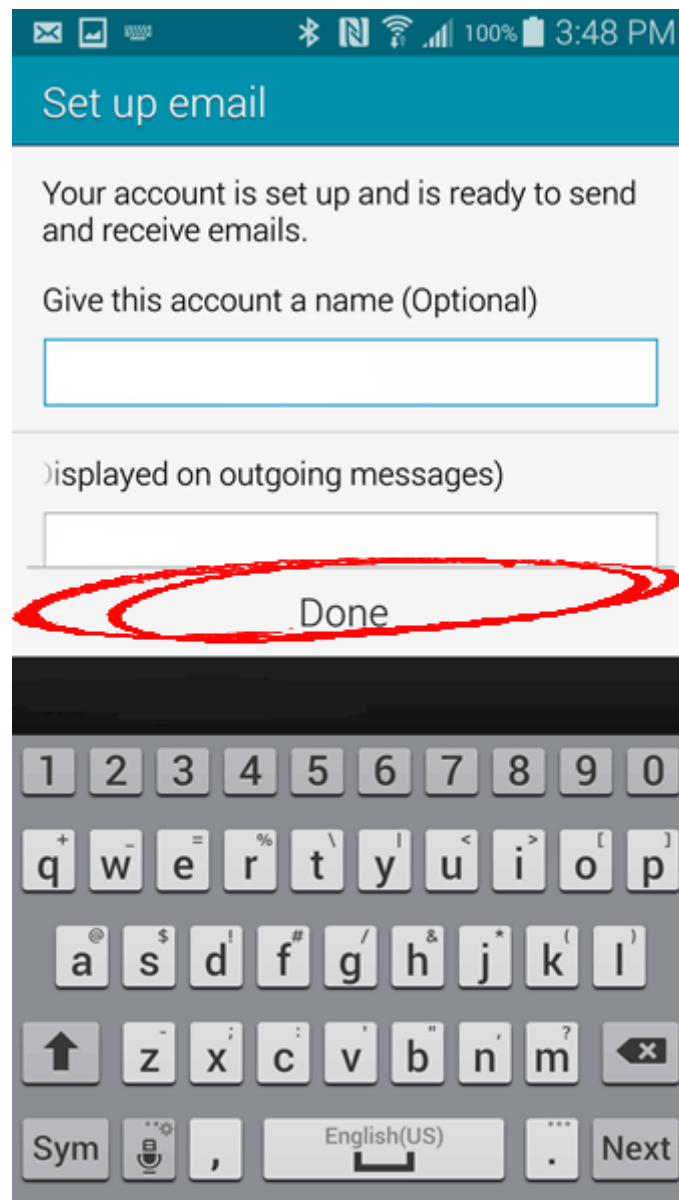
The screenshot shows the 'Account options' screen of an email application. At the top, there is a status bar with icons for email, calendar, Bluetooth, NFC, Wi-Fi, cellular signal, 100% battery, and the time 3:48 PM. Below the status bar is a teal header with a back arrow and the text 'Account options'. The main content area is light gray and contains the following settings:

- Sync schedule:** A dropdown menu showing 'Every 15 minutes'.
- Peak schedule:** A dropdown menu showing 'Every 15 minutes'.
- Sync Email:** A checkbox with a green checkmark, indicating it is enabled.
- Notify me when email arrives:** A checkbox with a green checkmark, indicating it is enabled.

At the bottom of the screen, there is a 'Next' button with a right-pointing arrow, which is circled in red.

If you would like to, you can add a description for the account to identify what it is for, however this is optional.

Click the “**Done**” button to complete the process.



I hope that this helps explain the way to setup your Plesk email account on your Android Smart Phone.

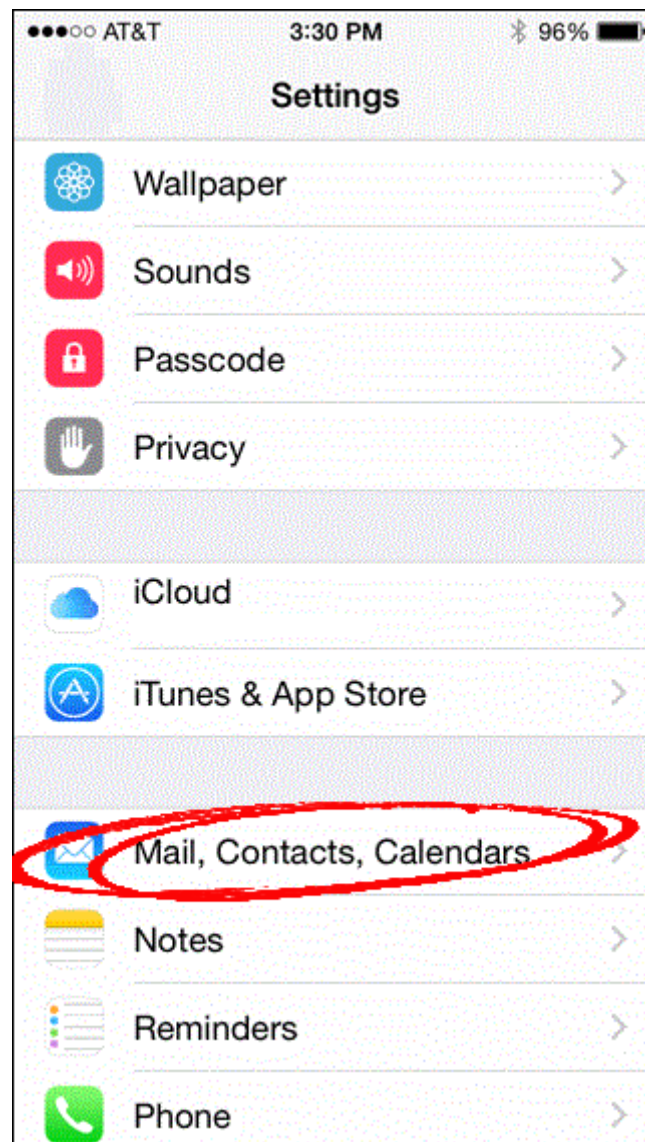
# Plesk Mail Setup for iPhone

This step by step guide will show you how to add your Plesk Mail accounts to your iPhone.

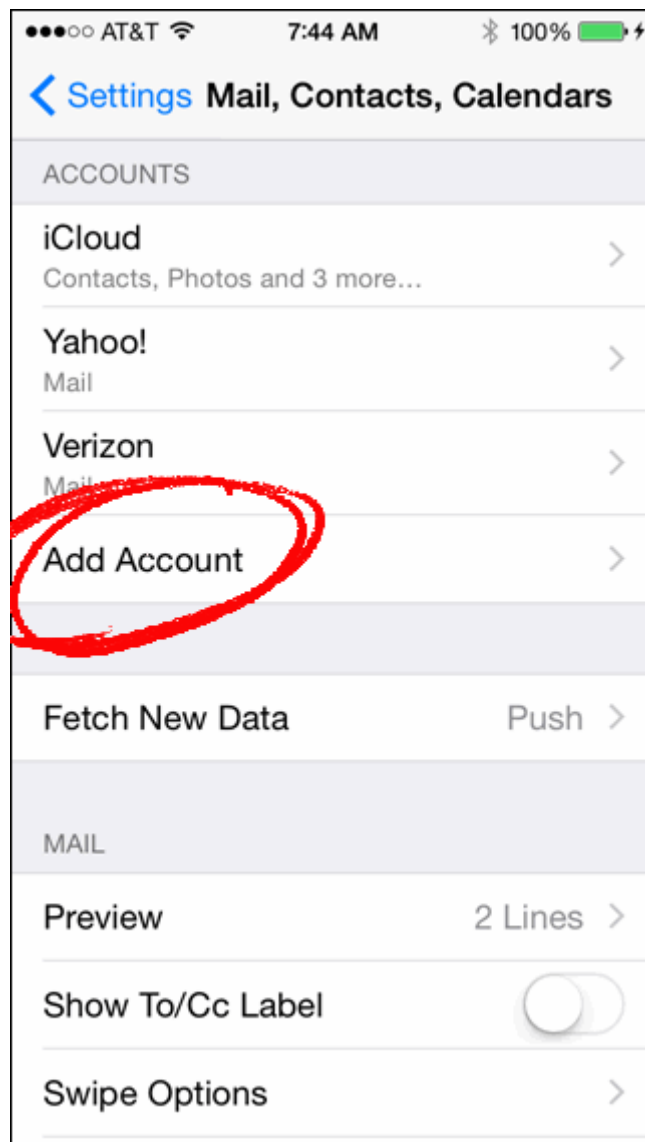
From the “Home” screen, tap the “Settings” icon.



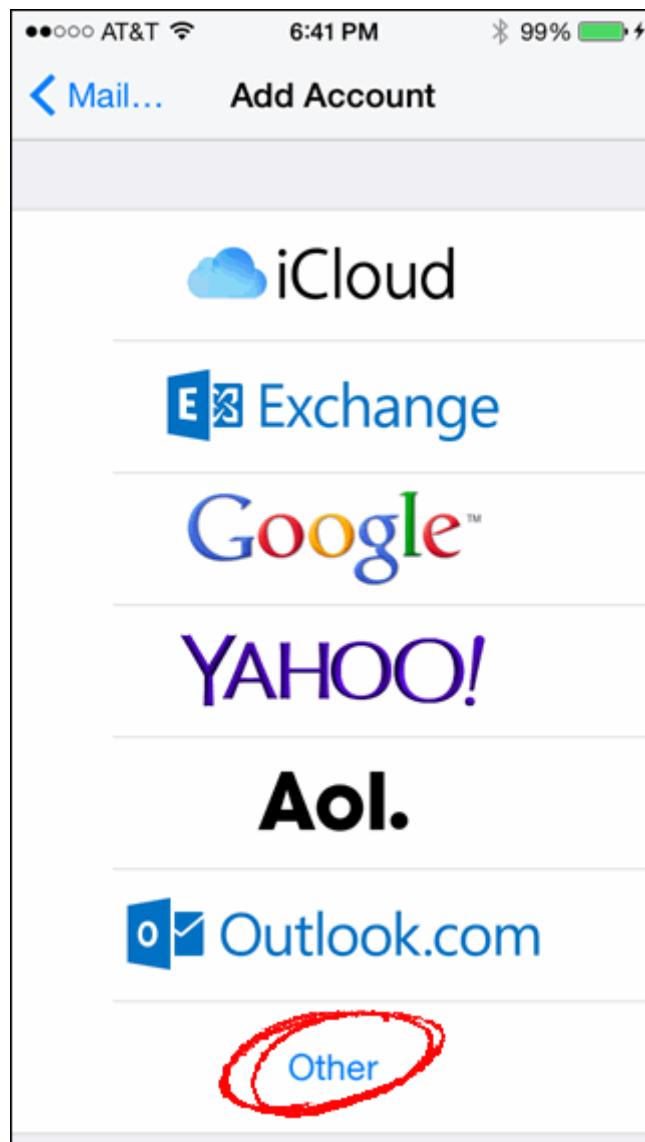
Tap “Mail, Contacts, Calendars”.



Next select Add Account.

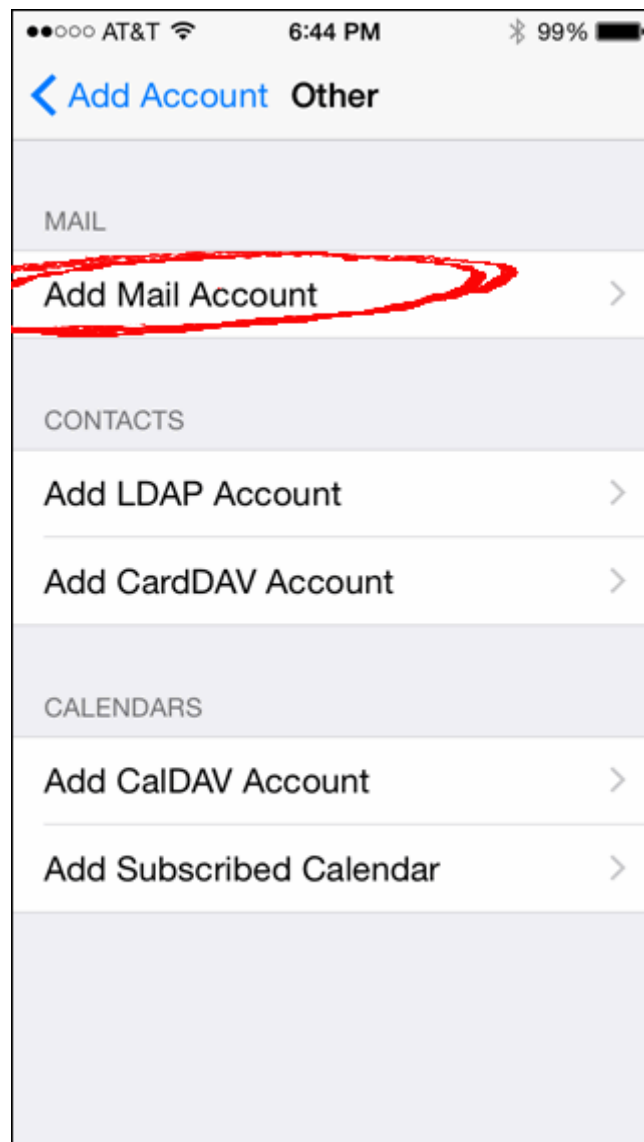


Select Other



Now lets add a mail account





Enter your account information.

Here you will need your full email address and email password.

After all information has been entered Tap Next.

••••• AT&T 6:44 PM 99%

Cancel New Account Next

Name John Appleseed

Email user@example.com

Password Required

Description My Email Account

This is where you would enter your Plesk email server information.

### **Incoming Mail Server**

Host Name: mail.domain.com

User Name: user@domain.com

Password: email password

### **Outgoing Mail Server (SMTP)**

Host Name: mail.domain.com

User Name: user@domain.com

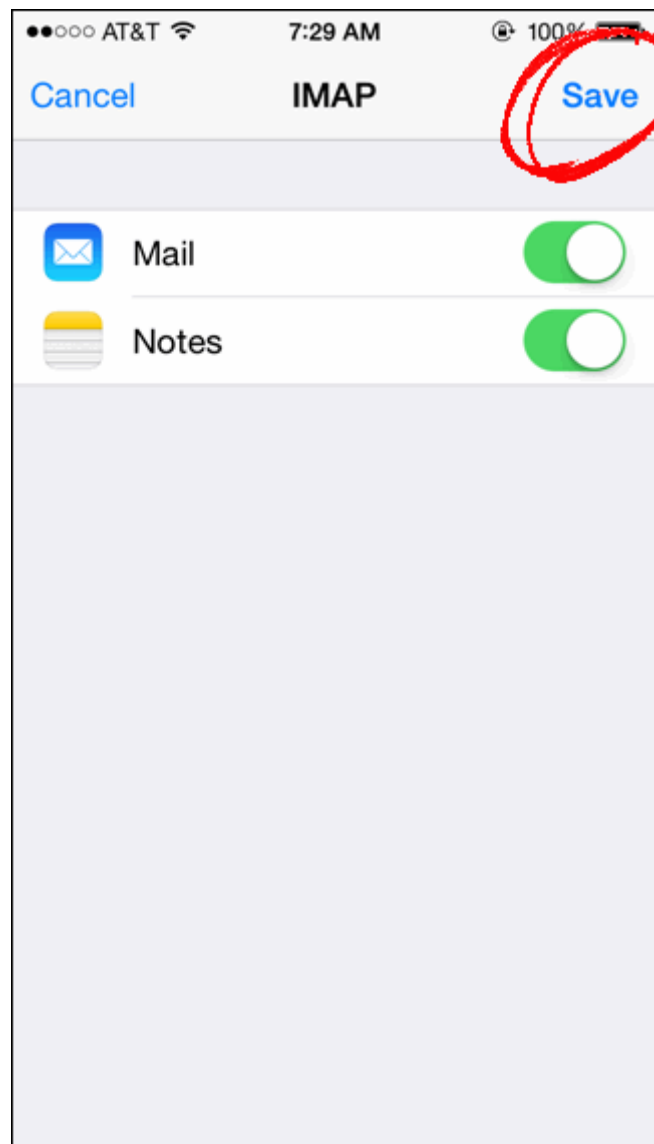
Password: email password

Once the email configuration is added, tap Next to continue.

The screenshot shows the 'New Account' setup screen on an iPhone. At the top, there are status bar icons for AT&T, signal strength, time (7:28 AM), and battery (100%). Below the status bar, there are three buttons: 'Cancel', 'New Account', and 'Next'. The 'Next' button is circled in red. Below the buttons, there are two tabs: 'IMAP' (selected) and 'POP'. A red text message says 'IMAP & POP screens are almost identical'. Below this, there are three input fields: 'Name' (John Appleseed), 'Email' (user@wherever.com), and 'Description' (Wherever). Below these, there is a section for the 'INCOMING MAIL SERVER' with three input fields: 'Host Name' (mail.wherever.com), 'User Name' (user), and 'Password' (masked with dots). Below this, there is a section for the 'OUTGOING MAIL SERVER' with three input fields: 'Host Name' (smtp.wherever.com), 'User Name' (Optional), and 'Password' (Optional).

Choose what information you want to sync with your phone and tap Save to save the entered information.

Your iPhone will then verify your account information.



Once the account set up is complete and your phone has verified the connection, you are all set! You should now start receiving your email on your phone with no issues.